

SHAREHOLDER COMMUNICATIONS POLICY



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Income Asset Management Group Limited ACN 010 653 862 (IAM or Company)

The Board is responsible for guiding and monitoring the Company which encompasses all the Group's wholly owned subsidiaries and controlled entities on behalf of shareholders by whom they are elected and to whom they are accountable.

The IAM Group consists of:

- Income Asset Management Group Limited ACN 010 653 862; and
- IAM Cash Markets Pty Ltd ACN 164 806 357.
- IAM Capital Markets Limited ACN 111 273 048;
- IAM Funds Pty Ltd ACN 643 600 088; and
- Trustees Australia Limited ACN 010 579 058.

OBJECTIVE

The Board aims to ensure that the shareholders, on behalf of whom they act, are informed of all information necessary to assess the performance of the directors.

FORMS OF COMMUNICATION

- a. Information is communicated to shareholders through:
- (i) the annual report which is distributed to those shareholders who request a copy;
 - (ii) the annual general meeting and other meetings called to obtain approval for Board action as appropriate;
 - (iii) the appointment of a contact for shareholder liaison to respond to telephone and written shareholder enquiries; and
 - (iv) the Company's website.

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- b. The Company may provide materials directly to shareholders through electronic means.
- c. Shareholders may also communicate via electronic means with the Company's Security Registry and may register to access personal security holding information and receive electronic information.

MEETINGS

The Company provides information in the notice of meeting that is presented in a clear, concise, and effective manner.

Shareholders can register questions in advance of meetings, and if responses are not addressed in the Company's presentation, the questions and answers can be addressed separately when the meeting results are announced.

SHAREHOLDER QUERIES

- a. The Company respects shareholders' rights for information and ensures that it provides information as required in relation to its continuous disclosure obligations. Individual shareholder queries are addressed by qualified personnel within the organisation such as the Group Secretary or Chairman, taking into consideration of the Company's disclosure obligations.
- b. The Company, as a policy, do not respond to individual queries regarding the management of the business, the company or in respect of any analysis that is not contained with market releases or discussed at meetings. The Company reserves the right to determine information that is helpful or necessary for investors and as required but the Listing Rules.
- c. Shareholders may address queries to the Company via email or telephone.

REVIEW

This policy is subject to regular review by the Board and will be amended to reflect current best practice in communications with shareholders when appropriate.